IN THE SPECIFICATION

Please amend the paragraph beginning at page 5, line 16, as follows:

Referring initially to FIG. 1, a block diagram illustrates an information system implementing techniques of the present invention. As shown, information system 10 comprises one or more clients 11-H belonging to a high quality of service class, one or more clients 11-L belonging to a low quality of service class, one or more web servers 12, and content sources 14-1 through 14-n accessible via uniform resource locators (URLs) 13-1 through 13-n. It is to be appreciated that the content sources may be but are not limited to back-end databases and/or other back end-systems such as messaging/ transaction systems, server programs for creating data on-the-fly, etc. It is to be further appreciated that the components in system ~~100~~ 10 may be part of a larger distributed information system such as the Internet or World Wide Web.